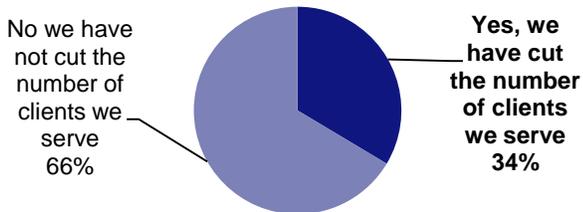


United Way of Illinois Agency Survey on State Budget – High Level Findings

The following findings were drawn from more than 400 responses to a survey conducted July 13-17, 2015 of human service agencies across the state of Illinois in response to the budget stalemate.

Social service providers are already making cuts to clients served.

Over one-third of respondents reported that they have already cut the number of clients they serve.



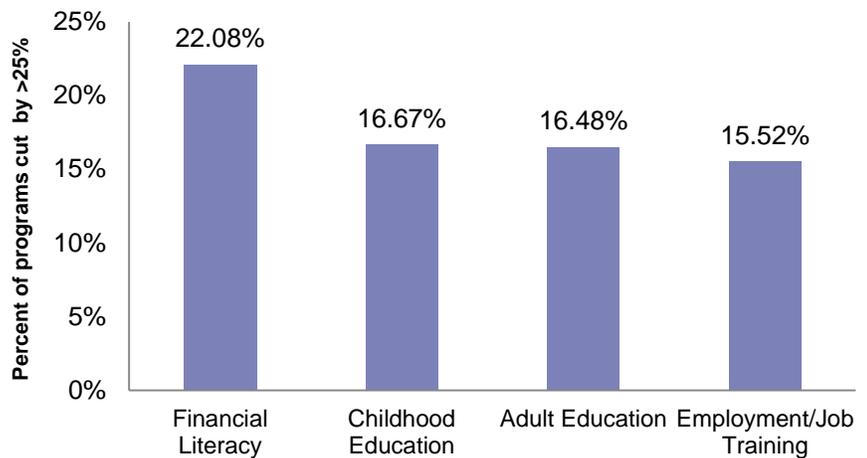
“If the delays continue, thousands of mentally ill clients will be without psychiatric support, including medications. The result is client suffering, disruption to families, and increases in the use of more expensive emergency room and inpatient psychiatric services.”

Bobby E. Wright Comprehensive Behavior Health Center in Chicago.

Many programs have been cut by 25%, impacting children and working adults most.

“We have been forced to close our Community Technology Center, a very in-demand resource within the community as it provided free classes and open access.”

Casa Central, providing child welfare, youth development, education, housing, financial literacy, job training, and domestic violence services to 18,900 clients in Chicago



19% of all agencies surveyed will deplete their cash reserves by the end of August.

- **39% of agencies have already tapped into cash reserves; 70% of those have 3 months of cash on hand or less.**
- **24% of agencies responding to the survey have tapped into their lines of credit to shore up operations given budget uncertainty, which increases the long-term financial burden of social service agencies.**

“Staff [members have] agreed to volunteer their time to provide services to clients to keep from having to close the agency. Hopefully, the crisis will not go over one month. If so, we will be forced to close the agency.”

Family Advocacy in Champaign County providing child welfare services to 167 clients in Champaign